

ISMS Policy Statement

Zhuzoor Infratech Pvt. Ltd. recognizes information security as a critical business function and is committed to protecting all information assets associated with all IT and IT-enabled Services (ITeS), including system integration, digital infrastructure and technology-driven solutions. **Zhuzoor Infratech Pvt. Ltd.** ensures the confidentiality, integrity, availability, and privacy of information throughout the process lifecycle and related business processes.

The company aligns its Information Security Management System (ISMS) with the requirements of ISO/IEC 27001:2022 and is committed to complying with all applicable legal, regulatory, and contractual obligations. Information security objectives are established based on systematic risk assessments and are communicated across the organization and relevant stakeholders to support transparency and effective implementation.

Zhuzoor Infratech Pvt. Ltd. maintains a robust ISMS framework supported by documented policies, procedures, and controls to secure information assets involved for managing IT and IT-enabled Services (ITeS), including system integration, digital infrastructure and technology-driven solutions. Access controls, data protection measures, and monitoring mechanisms are implemented to safeguard systems and information from unauthorized access, misuse, or disruption.

Management is committed to providing adequate resources, fostering a culture of information security awareness, and ensuring that all employees, customers, and suppliers understand and adhere to defined security practices. The organization actively collaborates with customers and partners to maintain strong information security standards and protect sensitive business and customer data.

Zhuzoor Infratech Pvt. Ltd. promotes continual improvement of its ISMS through regular risk assessments, audits, and reviews, ensuring that security controls remain effective against evolving threats. Responsibility for information security is shared across the organization, with leadership from top management to embed a security-first mindset into all operations.

The organization continuously strives to meet and exceed customer expectations regarding the security, privacy, and reliability of its IT & IT-enabled services and information systems.